

COUNTERFEIT and UNAPPROVED PARTS

Ex-Eltronics adopt a zero-tolerance policy towards Fraudulent/Counterfeit and Un-approved parts within our business activities.

Both Ex-Eltronics Incorporated and Ex-Eltronics (UK) Limited have established and clear Anti-Counterfeit Control measures to eliminate the impact of Fraudulent/Counterfeit and Un-approved parts by Risk Assessment, Detection, Mitigation, Avoidance and when required product Disposition.

Counterfeit Protection Protocol

Ex-Eltronics only source new parts direct from the manufacturer, or an authorised distributor of the manufacturer, unless specifically requested otherwise by our customer.

Our policy is to seek full traceability on all parts, irrespective of our customer's certification requirement. If such certification is requested and not available, as is the case for certain COTS parts, the customer shall be notified.

In the event a customer requests a search from non-approved, unfranchised (broker) sources, we shall:

- 1) Always declare when product has been sourced from a non-approved company and, when available, provide date code information.
- 2) Only use trusted ISO approved or AS6081 certified sources who have in-house Anti-Counterfeit Inspection processes and are prepared to offer product warranty.
- 3) Will not use internet brokers or Asian channels.
- 4) Offer our customers the possibility of a chargeable comprehensive inspection program, via an associate company, in order to authenticate product as genuine. This inspection includes dimensional checks, marking permanency, X-Ray inspection, and internal visual, Group A @ temperature, material analysis, SEM check and accelerated life testing).

If there is any doubt about the legitimacy of Ex-Eltronics (UK) Limited product you have been supplied please notify sales@exelgroup.com

Signed: 
D Hinch
Managing Director Ex-Eltronics (UK) Limited
Dated: 05/12/22

Signed: 
K Battaglia
President Ex-Eltronics Incorporated
Dated: 05/12/22