

## COMPANY QUALITY POLICY STATEMENT

It is the policy of Ex-Eltronics (UK) Limited to provide high quality products and services and, accordingly, it is committed to understand and meet regulatory, statutory, current client and future clients' requirements.

The Directors are dedicated to creating and maintaining a working environment where people are actively involved in continually improving both the effectiveness of our procedures and the quality of the service we provide. This is to ensure we maintain a high degree of customer satisfaction and strive to exceed their expectations, both of which are primary annual objectives of our business.

Ex-Eltronics (UK) Limited recognizes that people are the essence of any good business and that their full involvement ensures their abilities are maximized for the benefit of the Company. All employees are therefore expected to adhere to, and be fully conversant with the Company's policies and procedures. This is achieved through effective communication and, where applicable, training in quality techniques.

Ex-Eltronics (UK) Limited additionally recognizes that an organization and the relationship it has with its external providers are inter-dependent and that a mutually beneficial relationship enhances the ability of both to create value.

It is also the Company's policy to manage quality activities within the Company, to pre-empt problems and ensure elimination of quality detractors. This is achieved by operating a corrective feed-back loop based on analysis, audit and review, to continually reduce the costs associated with non-quality.

We understand that a desired result is achieved more efficiently when activities and related resources are managed as a process - or series of interconnected processes - to implement this policy statement. The Company has therefore established a Quality Management System (QMS) defined in the top level Quality Assurance Manual (QAM) together with supporting Quality Assurance Procedures (QAP) in line with the requirements of the SAE Aerospace Standard AS9120 and the International Standard for Quality Systems ISO9001 (Quality Systems Management – Requirements)

Ex-Eltronics (UK) Limited has implemented a schedule of internal audits to ensure on-going conformance of its Quality Management System. All amendments, non-compliance and corrective actions will be controlled and implemented on my authority.

Signed: 

D. Hinch (Managing Director)

Date: 01/08/2018

